

Notice to all Light Vehicle Accredited Repair Shops

Shop Measures and Realized Parts Savings Scorecards Delayed

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The Shop Measures and Realized Parts Savings Scorecards that were scheduled to be distributed to shops on April 15, 2022, will be delayed. The delay is the result of a small number of March estimates and supplements failing to load into an MPI database. Our database team is working to resolve the issue.

Once the issue has been resolved, Shop Relationship Advisors (SRAs) will be in contact with any shops who have received a performance report, corrective action plan warning, or have been placed on a corrective action plan. The SRA will clarify the impact of any changes to scoring. All corrective action plan warnings and corrective action plans will be reviewed again once our scorecards have been created.

MPI has a new target release date of April 26, 2022, for the Shop Measures and Realized Parts Savings Scorecards. Realized Parts Savings incentive payments will also be delayed with a target payment date of early May.

If you have any questions about this notice, please contact your SRA.